Customer and Delivery Location Selection Status

Overview

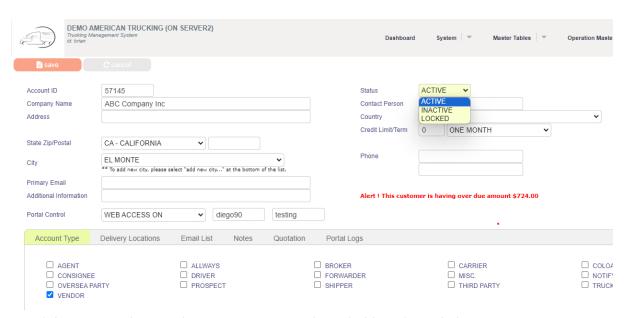
This document describes how you can hide customer and delivery location selection from the shipment entry page, i.e. how to make the customer or delivery location available in the selection box on the entry page.

In some cases, you would like to remove some customers or delivery locations from the selection box because they are no longer in use or invalid. Since we need to maintain data integrity, you need to keep them in the database. Therefore, you can change the customer / delivery location status in order to make them appear in the selection list or not.

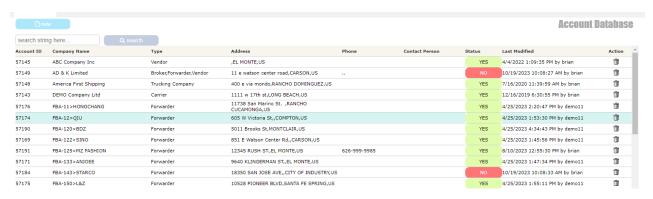
A/ Customer

In customer database (menu-> operation master tables -> account database), edit your desired customer profile, in customer details page, change the status.

Value	Result
ACTIVE	This customer appears in selection box
INACTIVE or LOCKED	This customer will not be available in the selection box



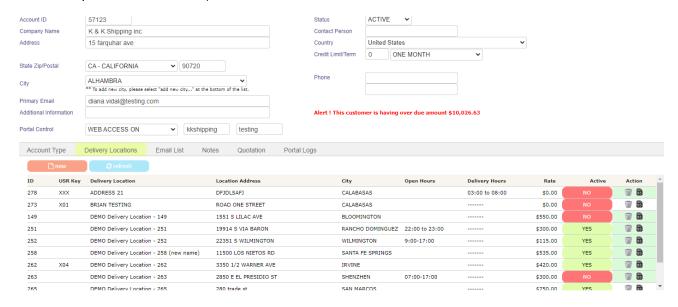
Noted that status column is shown in Account Database dashboard, see below.



B/ Delivery Location

We can also setup delivery locations do be available in selection box or not.

Edit your desired delivery location in customer profile page (customer details page -> click "Delivery Location" tab-> click your desired location).



In delivery location details page, change "Active Flag" value as follow:

Value	Result
YES	This delivery location appears in selection box
NO	This delivery location will not be available in the selection box

